



END-USER GUIDE

IONTB Public Safety Radio

Live listening, favorites, Quick Sets, History, iPad, and CarPlay

Apple version 1.6

For iPhone and iPad • CarPlay supported

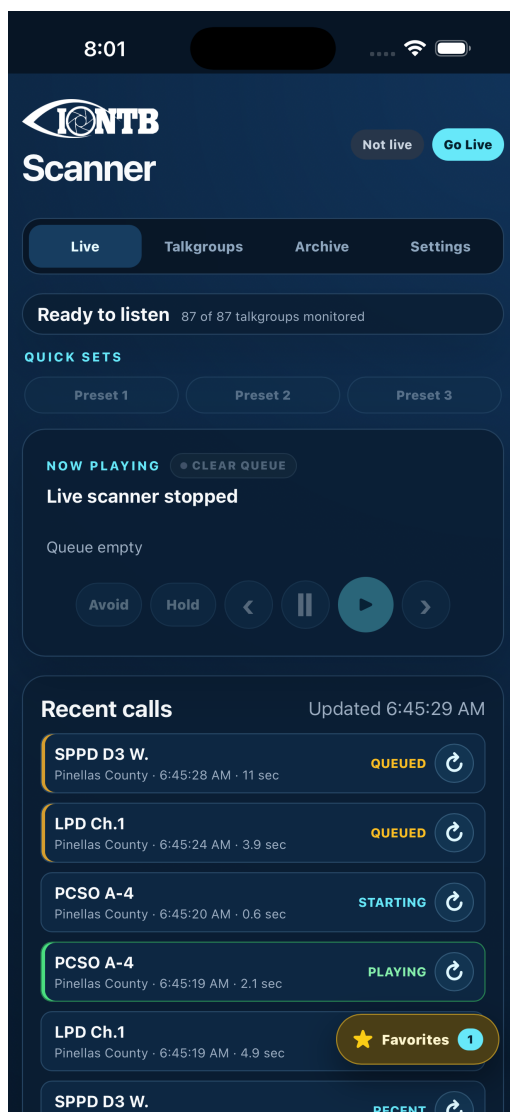
An IONTB access code is required.

Quick start

Use these steps the first time you open the app. After your first successful sign-in, the app also offers an in-app Quick Start guide that you can reopen from Settings.

1. Enter your access code. The app asks for an IONTB access code the first time it opens. Enter the code supplied by IONTB. You can change it later from Settings. If the Quick Start appears, choose Set Up Favorites to open the guided setup.
2. **Review your monitored talkgroups.** Open Talkgroups. Categories begin collapsed; expand only the category you need. Turn individual talkgroups on or off.
3. **Tap Go Live.** The app stays ready for calls from your monitored talkgroups and plays them in order.
4. **Use other apps normally.** On iPhone and iPad, live audio can continue while the screen is locked or another app is open.

Important This app is for public-information monitoring. It is not an emergency service and is not affiliated with a government agency. Call 911 for emergencies.



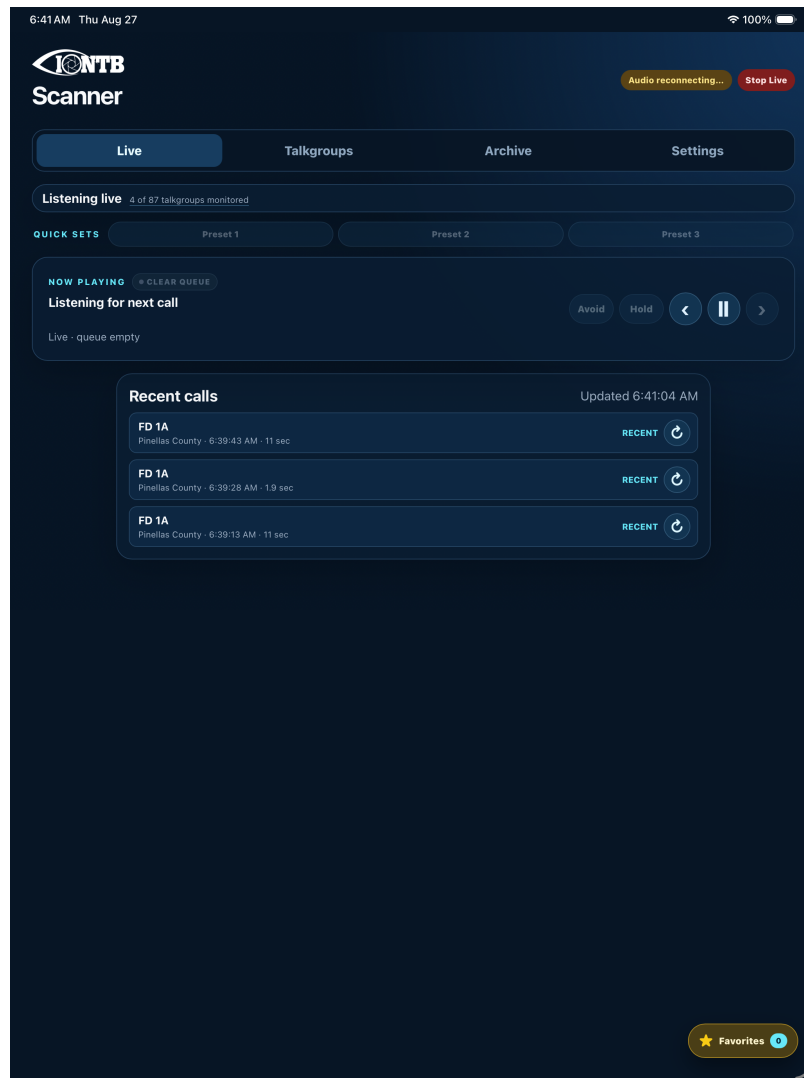
Live screen on iPhone version 1.6. Go Live is at the upper right; Quick Sets appear below the listening summary.

The Live screen

The Live tab is the main listening screen. It shows your connection status, monitored count, current audio, queue, and recent calls.

- Go Live / Stop Live — starts or stops the live scanner session.
- Listening summary — tap the monitored-count text to see exactly which talkgroups are on; tap a listed talkgroup to turn it off.
- Quick Sets — turns saved collections of talkgroups on or off together.
- Now Playing — displays the active talkgroup, call time, duration, and queue status.
- Previous / Pause / Play / Next — moves through calls in the queue and controls playback.
- Hold — temporarily concentrates on the talkgroup currently playing.
- Avoid — turns off the talkgroup currently playing and skips its call.
- Clear Queue — marks waiting calls handled and returns to the next new live call.
- Recent Calls — scroll through as many as 100 calls and tap the replay symbol to replay a particular call.

Queue behavior Calls that arrive while audio is interrupted or another call is playing can be marked Queued and played in order after audio resumes. A green row is playing; yellow indicates queued or waiting work.



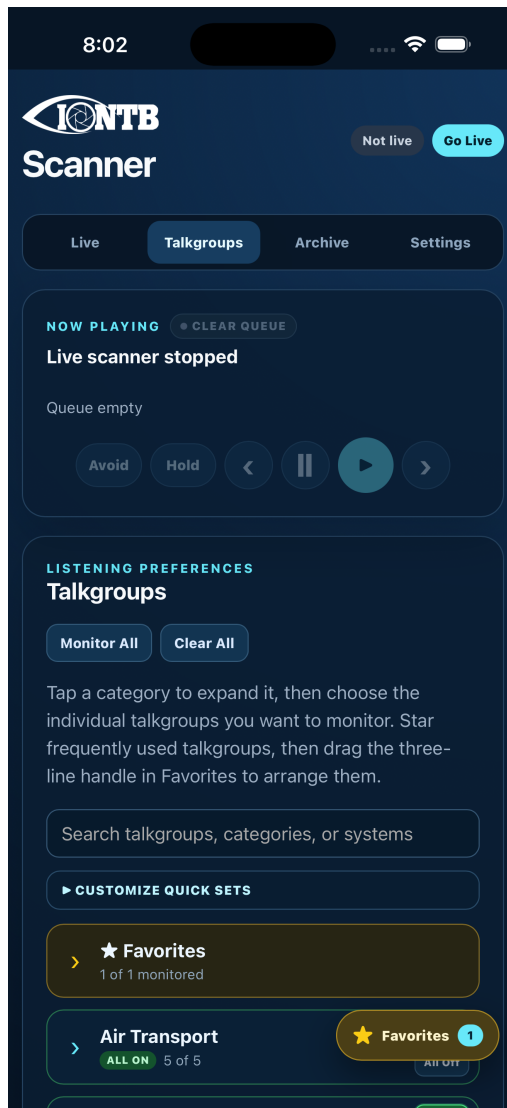
The iPad Live screen uses the same controls and queue behavior as iPhone.

Choose what you monitor

Open Talkgroups to choose the radio traffic you want to hear. A category is a named collection such as Pinellas Sheriff, Fire/Rescue, or St. Petersburg Police. Tap its arrow to expand it, then turn individual talkgroups on or off.

- Green / All On — every talkgroup in that category is monitored.
- Yellow / Some On — only part of the category is monitored.
- Red / All Off — none of the category is monitored.
- Monitor All and Clear All affect the currently available system and talkgroups.
- Search finds a talkgroup, category, or system by name.

Tip Most users only need the Pinellas County system. If only one system is available, the system selector stays hidden to keep the page simple.

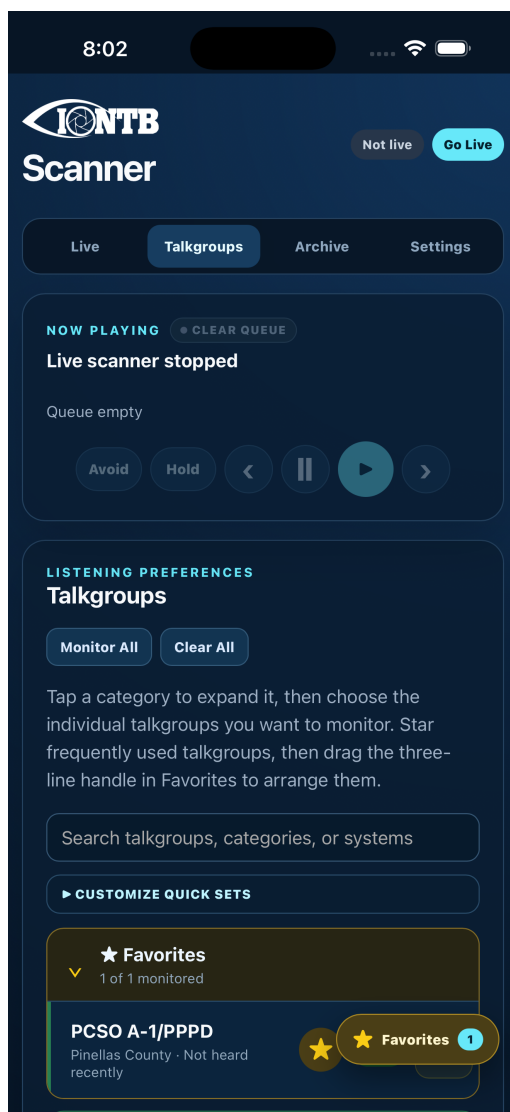


Talkgroups begin collapsed. Favorites is the gold category near the top of the list.

Favorites: save and organize frequent talkgroups

Favorites gives frequently used talkgroups a permanent shortcut without removing them from their normal category.

5. **Expand a regular category.** Find the talkgroup you use often.
6. **Tap its star.** The talkgroup is added to Favorites. Tap the star again to remove it.
7. **Open the gold Favorites category.** It is located near the top of the Talkgroups page, above the regular categories.
8. **Turn a favorite on or off.** The switch changes monitoring immediately. The same talkgroup remains available in its regular category.
9. **Reorder favorites.** Drag the three-line handle to place favorites in the order you prefer. That order is also used by the quick Favorites panel and CarPlay.



The expanded Favorites category. A favorite can be monitored here just like any other talkgroup.

Favorites at the bottom of the page

The gold Favorites button floats near the bottom-right corner. It is available without returning to the Talkgroups page and is the quickest way to change individual favorite talkgroups.

10. **Tap Favorites.** A Quick Monitoring panel opens from the bottom.
11. **Tap any favorite.** Green means On; blue means Off. The change takes effect immediately.
12. **Close the panel.** Tap × or tap outside the panel to return to the app.

Favorites vs. monitoring A favorite is a shortcut. Starring a talkgroup does not necessarily turn it on, and turning it off does not remove its star.



The bottom Favorites quick panel. Use it to turn favorite talkgroups on or off with minimal scrolling.

Quick Sets

Quick Sets are saved listening combinations. They are useful when you regularly switch among several groups of talkgroups—for example, daily monitoring, major incidents, or fire-only listening.

Create or replace a Quick Set

13. **Choose the talkgroups you want.** Turn on the exact talkgroups that should be part of the set.
14. **Open Customize Quick Sets.** It appears near the top of the Talkgroups page.
15. **Name the set.** Replace Preset 1, Preset 2, or Preset 3 with a short recognizable name.
16. **Tap Save Current.** The set stores every talkgroup currently being monitored. Temporary button text, a status message, and supported-device haptics confirm the save.

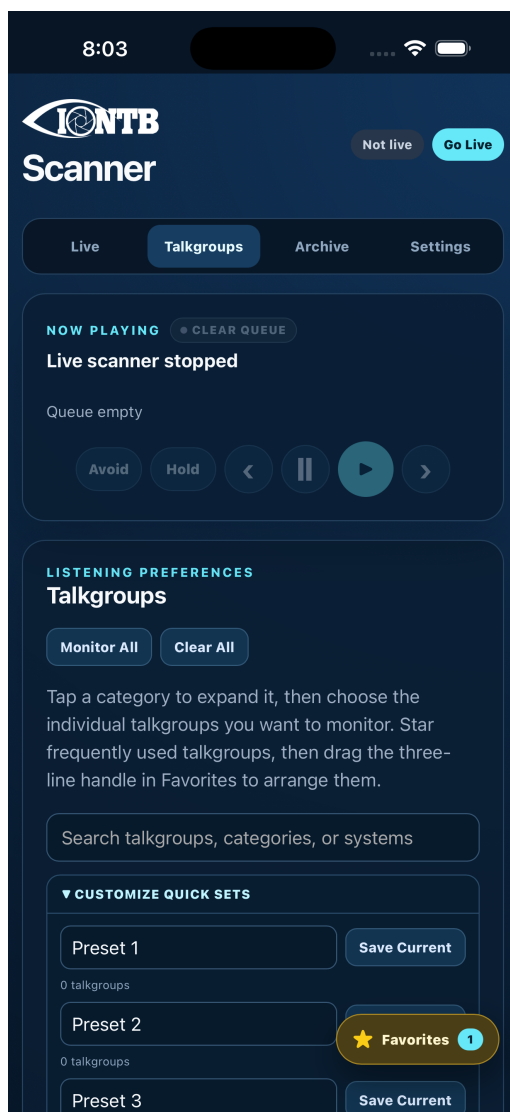
Use a Quick Set

Each Quick Set provides two actions so you can either combine it with your current monitoring or switch to it exclusively.

- **Add** — turns on every talkgroup in the Quick Set without turning off talkgroups you already monitor.
- **Use Only** — turns off other talkgroups and removes their waiting calls from the queue. A transmission already playing is allowed to finish.

Temporary button text, a status message, and supported-device haptics confirm either action.

Before saving Save Current captures the entire current monitored selection—not just the talkgroups visible on screen. Review the monitored count first if you want a tightly focused set.



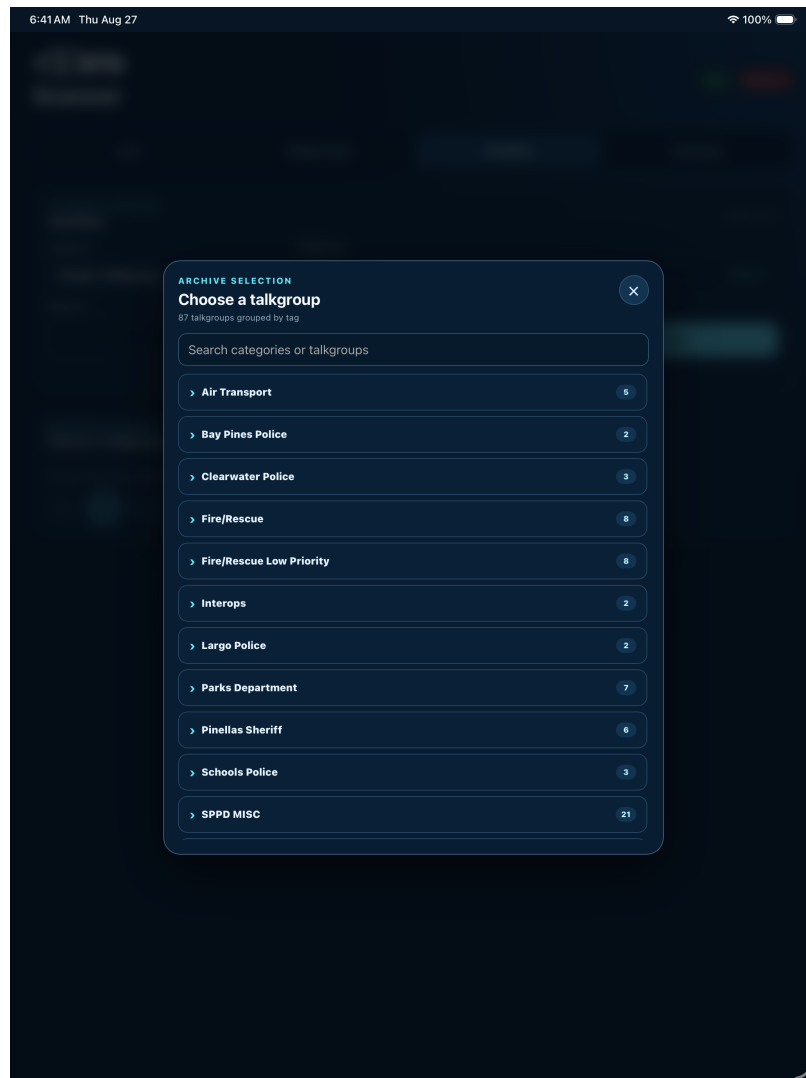
Customize Quick Sets on iPhone. Name a slot, then tap Save Current.

History and catch-up playback

History lets you begin at an earlier time and continue chronologically through matching calls. Opening History starts with a fresh selection and a suggested time about 15 minutes earlier, so an old choice is not applied accidentally.

17. **Choose what to hear.** Select a Single Talkgroup, Entire Category, Quick Set, or Multiple Talkgroups. A category can include several related talkgroups, while Multiple Talkgroups creates a temporary custom selection without changing normal Live monitoring.
18. **Choose the talkgroups.** Browse Favorites-first collapsible categories, use search, or use a category's All/None controls. Multiple Talkgroups also provides Use Favorites, Use Current Live, Clear, a selected count, and Done.
19. **Set Start At.** Use a relative-time shortcut or choose a custom date and time.
20. **Choose the return behavior.** Tap Catch Up & Hold to keep following only the History selection when it reaches current time, or Catch Up & Return Live to resume your normal monitored talkgroups after catching up.
 - New matching calls continue to populate while catch-up playback is running.
 - Follow Selection keeps the History selection active at current time.
 - Normal Live returns immediately to ordinary monitoring with your normal selected talkgroups.
 - Previous, Play/Pause, and Next control History playback.

Time source Displayed call times come from the audio filenames and are shown in Eastern Time.



History selection on iPad. Categories stay collapsed until opened, keeping a long list manageable.

Listening in the background and after interruptions

The Apple app is designed to keep a live audio session active while the screen is locked or another app is open.

- Phone calls and other audio interruptions pause scanner audio.
- New matching scanner calls can remain queued while the app recovers.
- After the interruption ends, the app reconnects and resumes after the last audibly acknowledged call so interrupted and newly queued calls are not silently skipped.
- Moving between Wi-Fi and cellular service may briefly show Audio Reconnecting.
- If reconnection does not finish, open the app. It may automatically stop and restart the live session.

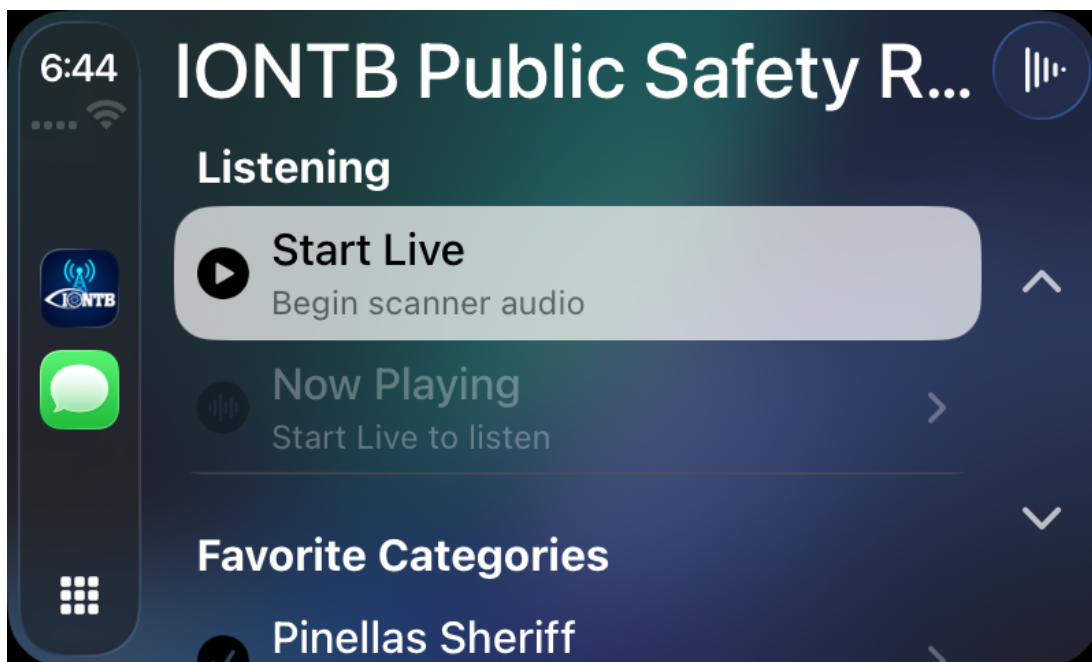
Expected recovery A short Audio Reconnecting message is normal after a phone call, CarPlay disconnect, or network handoff. If it remains for an extended period, tap Stop Live, wait a moment, then tap Go Live.

CarPlay

CarPlay provides a deliberately limited, driver-focused interface. Configure and reorder favorites on iPhone or iPad before driving.

- Start or stop live listening.
- Scroll through Favorite Categories, open a category, and turn its favorite talkgroups on or off.
- Open Now Playing and use Play/Pause, Previous, and Next.
- The currently playing talkgroup appears on the CarPlay Now Playing screen.

Safety Make detailed changes while parked. CarPlay intentionally omits access-code entry, search, History, Hold, Avoid, and other configuration controls.



CarPlay home screen with Start Live, Now Playing, and Favorite Categories.

Settings, synchronization, and updates

Access code

Settings shows whether you are signed in and lets you change the scanner access code. An expired or incorrect code produces an error instead of starting the feed.

Favorites and Quick Sets

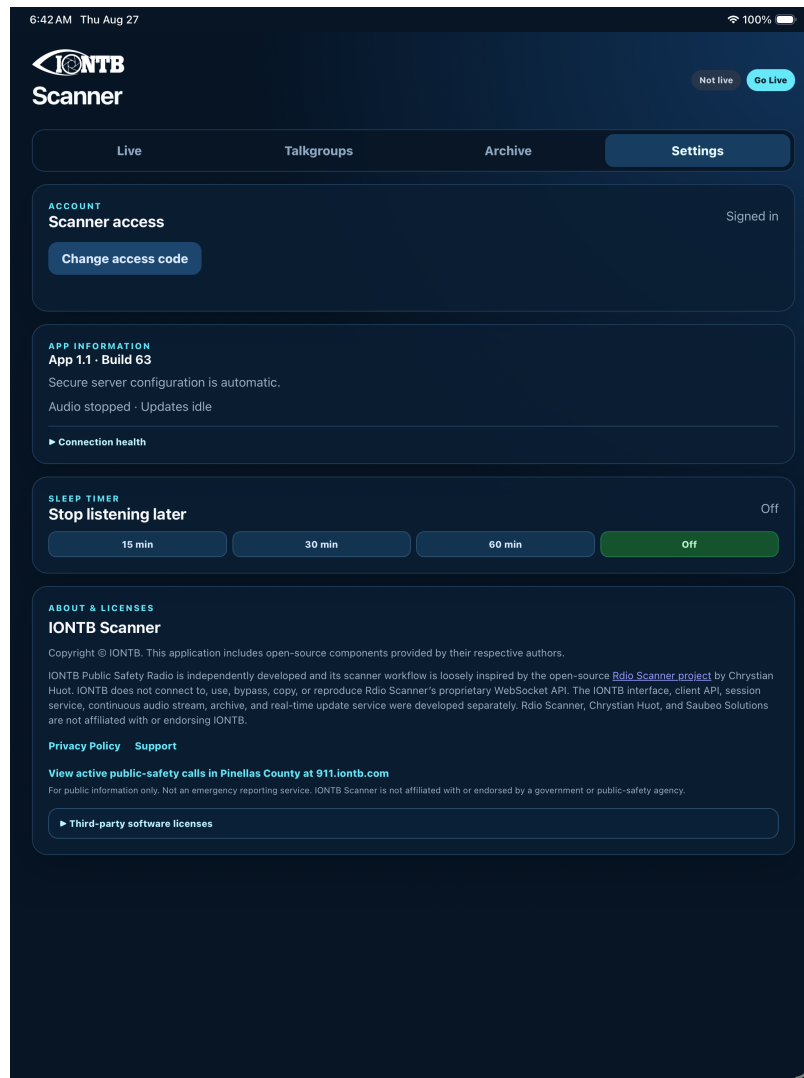
Favorites, their order, Quick Sets, monitored talkgroups, and enabled systems are synchronized through the access code for ordinary accounts. On first use, version 1.6 checks saved server data before uploading anything from the new device. Conflict-safe synchronization helps prevent a newly opened iPhone or iPad from overwriting an established configuration. Shared accounts may be configured not to save personal selections.

App updates

A non-blocking update notice may appear when a newer Apple version is available. Install updates through the App Store. TestFlight builds update through the TestFlight app.

Sleep timer

The sleep timer stops live listening after the selected period so the scanner does not continue indefinitely.



Settings on iPad. The iPhone layout contains the same account and app information.

Troubleshooting

No talkgroups appear

- Confirm the access code is correct and still active.
- Open Settings and verify that the app says Signed in.
- If multiple systems are available, confirm Pinellas County is enabled.
- Close and reopen the app if the list does not load after reconnecting.

Calls appear but no audio plays

- Confirm Go Live is active and the iPhone/iPad volume is up.
- Check whether audio is routed to Bluetooth, CarPlay, headphones, or another output.
- Wait briefly if Audio Reconnecting is shown after an interruption.

The queue is too far behind

- Turn off talkgroups you no longer need; waiting calls from those talkgroups are removed from the queue.
- Tap Clear Queue to mark all waiting calls handled and listen only for new calls.

Connection-limit message

An access code may limit simultaneous devices. Stop Live or sign out on the other device, then retry after the previous session closes.

Support For access or app assistance, contact IONTB at steven@iontb.com. Do not send an access code in a public message.